



SENADO FEDERAL
Senadora Mara Gabrilli

OFÍCIO Nº 600/2021/GSMGABRI

Brasília, 15 de dezembro de 2021.

Ao Senhor
Marcus Vinicius Pessanha Gonçalves
Chefe de Serviço
Serviço de Gestão CEAPS – SEGCPA/SAFIN
Senado Federal

Assunto: Informação de remarcação de voo – Telma Mello 14.12.2021.

Senhor Chefe de Serviço,

Ao cumprimentá-lo cordialmente, encaminho para ressarcimento por favor, bilhete adquirido para Telma Mello, matrícula 344555, que foi remarcado sem ônus, devido aos meus compromissos parlamentares. Seguem informações.

Data	Trecho	Voo	Bilhete	Saída	Chegada	Valor
14/12/2021	BSB/CGH	3196	9572163682889	19:35	21:10	R\$ 1.802,19
14/12/2021	BSB/CGH	3197	9572163992481	20:20	21:55	R\$ 0,00
Total						R\$ 1.802,19

Solicito, por gentileza, ressarcimento no valor de R\$ 1.802,19 (mil oitocentos e dois reais e dezenove centavos).

Mantenho-me à disposição, por meio da minha assessora Kátia Nunes, telefone (61) 3303-2191.

Atenciosamente,

MARA GABRILLI
Senadora



ADRIA VIAGENS E TURISMO LTDA

ADRIA VIAGENS E TURISMO LTDA

CNPJ: 16.978.175/0001-08

SRTVS QD 701 BL 01 SALA 428

CADASTUR:

Fone: (61) 3033-6005

E-Mail: cleide@adriaviagens.com.br

Home Page: www.adriaviagens.com.br

Inscr. Mun:

Cep: 70340-906, BRASÍLIA, , Brasil

Fax: (61) 3033-6005

FT00020723 - Página 1 de 2

Nº Fatura Duplicata FT00020723	Valor Fatura/ Duplicata [R\$] 11.311,41	Data de Emissão 15/12/2021	Data de Vencimento 30/12/2021	Para uso da Inst. Financeira
Encargos p/dia de R\$ 37.33 após 30/12/2021 Multa de R\$ 565.57 após 04/01/2022				
Pagador: 003669 - MARA CRISTINA GABRILLI				
Endereco: Senado Federal Edifício Principal 1º andar Gab 05				
Bairro: ESPLANADA		Cidade: BRASÍLIA		70165-900
Fones(s): (61)		Fax: (61)		
Cobrança: SRTVS OD 701 BL 01 SALA 428				
Bairro: ASA SUL		Cidade: BRASÍLIA		70.340-906
CPF: 247.312.708-55		RG: 98966418		
Praca de pagamento: Impresso em 15/12/2021 13:19:30				
Valor por extenso	Onze Mil e Trezentos e Onze Reais e Ouarenta e Um centavos*****			
RECONHECEMOS A EXATIDÃO DESTA DUPLICATA DE SERVIÇOS TURÍSTICOS NA IMPORTÂNCIA ACIMA QUE PAGAREMOS A ADRIA VIAGENS E TURISMO LTDA, OU A SUA ORDEM NA PRAÇA E VENCIMENTOS INDICADOS.				
Aceite: Data: / /				
DADOS BANCÁRIOS: BANCO DO BRASIL - AG: 452-9 C/CORRENTE: 417429-1				

Notas de Débito

Nº Viag	Passageiro		Tipo	Emissão	Bilhete/NC/OS		Num. OP		Matrícula	Saída/Período		Rota/Produto		
Nota débito	Reserva	Vlr.Original	Câmbio	Valor	Extras		Taxas	Tx.Emb.	Taxas DU	Tx.Serviço	Out.Rec.	Desconto	Total	
Nº Pedido	Fornecedor		C. Custos										Solicitante	Tipo de Pagamento
Observação														
Fornecedor: TAM LINHAS AEREAS C.N.P.J.: 02.012.862/0001-60														
	KESIA SOUSA		ADT	11/12/2021	2163683628						14/12/2021	CGH/BSB/CGH - ETICKET Nacional		
ND00059287	00051906	3.212,72 [R\$]	1,000000	3.212,72	0,00			70,39	321,27	0,00	0,00	0,00	3.604,38	
EXOFBP-11122021	TAM LINHAS AEREAS													
	KESIA SOUSA		ADT	14/12/2021	2163990854						14/12/2021	BSB/CGH - ETICKET Nacional		
ND00059318	00051938	-249,12 [R\$]	1,000000	-249,12	275,00			0,00	40,00	0,00	0,00	0,00	65,88	
TUWBXB-14122021	TAM LINHAS AEREAS													
	MARA GABRILLI		ADT	11/12/2021	2163683326						14/12/2021	CGH/BSB - ETICKET Nacional		
ND00059286	00051905	1.780,03 [R\$]	1,000000	1.780,03	0,00			36,06	178,00	0,00	0,00	0,00	1.994,09	
EXHFAN-11122021	TAM LINHAS AEREAS													
	MARA GABRILLI		ADT	11/12/2021	2163683433						14/12/2021	BSB/CGH - ETICKET Nacional		
ND00059293	00051912	1.780,03 [R\$]	1,000000	1.780,03	0,00			34,33	178,00	0,00	0,00	0,00	1.992,36	
YYASWF-11122021	TAM LINHAS AEREAS													
	MARA GABRILLI		ADT	14/12/2021	2163994464						14/12/2021	BSB/CGH - ETICKET Nacional		
ND00059331	00051957	-264,68 [R\$]	1,000000	-264,68	0,00			275,00	40,00	0,00	0,00	0,00	50,32	

CONTINUA NA PRÓXIMA PÁGINA...



ADRIA VIAGENS E TURISMO LTDA

ADRIA VIAGENS E TURISMO LTDA

CNPJ: 16.978.175/0001-08

SRTVS QD 701 BL 01 SALA 428

CADASTUR:

Fone: (61) 3033-6005

E-Mail: cleide@adriaviagens.com.br

Home Page: www.adriaviagens.com.br

Inscr. Mun:

Cep: 70340-906, BRASÍLIA, , Brasil

Fax: (61) 3033-6005

FT00020723 - Página 2 de 2

Notas de Débito

Nº Viag	Passageiro		Tipo	Emissão	Bilhete/NC/OS	Num. OP		Matrícula	Saída/Período		Rota/Produto	
Nota débito	Reserva	Vlr.Original	Câmbio	Valor	Extras	Taxas	Tx.Emb.	Taxas DU	Tx.Serviço	Out.Rec.	Desconto	Total
Nº Pedido	Fornecedor		C. Custos						Solicitante		Tipo de Pagamento	
Observação												

FQCSHW-14122021 TAM LINHAS AEREAS

TELMA MELLO ADT 11/12/2021 2163682889 14/12/2021 CGH/BSB/CGH - ETICKET Nacional

ND00059288 00051907 3.212,72 [R\$] 1,000000 3.212,72 0,00 70,39 321,27 0,00 0,00 0,00 3.604,38
WOYQDW-11122021 TAM LINHAS AEREAS

Fornecedor: TAM LINHAS AEREAS C.N.P.J.: 02.012.862/0001-60 9.471,70 275,00 486,17 1.078,54 0,00 0,00 0,00 11.311,41
Total Notas de Débito 9.471,70 275,00 486,17 1.078,54 0,00 0,00 0,00 11.311,41

Total da Fatura 11.311,41



Bilhete Eletrônico



Nome do Passageiro	TELMA MELLO
Número do bilhete	957 2163682889

Voo	Classe	Origem	Destino(s)	Saída	Chegada	Bagagem
LA 3184	Y	CGH - São Paulo Congonhas	BSB - Brasília Presidente Juscelino Kubitschek	14/12/2021 12:45	14/12/2021 14:30	Sem bagagem
LA 3196	B	BSB - Brasília Presidente Juscelino Kubitschek	CGH - São Paulo Congonhas	14/12/2021 19:35	14/12/2021 21:20	Sem bagagem

Valor Tarifas	R\$ 3.212,72
Taxa de embarque	R\$ 70,39
Total	R\$ 3.283,11

COMPROVANTE - RAV

Data de emissão	11/12/2021 - 14:44
Nome do Passageiro	TELMA MELLO
Faixa Etária	ADT
Número do bilhete	957 2163682889
LOC (Localizador da reserva)	WOYQDW
RAV	R\$ 321,27

Data de emissão	11/12/2021 - 14:44
LOC (Localizador da reserva)	WOYQDW
Formas de Pagamento	À vista
Total	R\$ 3.604,38

Penalidades, cancelamentos e alterações: A alteração no itinerário original da viagem, antes ou após o seu início, somente é possível dentro do prazo de validade da passagem sujeito aos ajustes de tarifas, cobrança de taxa ou variações cambiais. O reembolso somente será aceito se dentro do prazo de validade, respeitadas as regras de tarifa promocional, cancelamento de voo e penalidades. Para mais informações, inclusive referentes aos valores aplicáveis, consulte o seu emissor

Orientações para Embarque

- Apresente-se em nosso check-in com 2 horas de antecedência em voos nacionais, ou com 3 horas em voos internacionais.
- Não se esqueça de levar seus documentos originais:
- **Carteira de Identidade** para voos nacionais
- **Passaporte** e os vistos necessários para entrada no país de destino para voos internacionais.
- Verifique a necessidade de Vacinas para o destino de sua viagem.
- **Proteja sua saúde!** Em razão da COVID-19, está obrigatório o uso de máscara facial / EPI para circulação nos aeroportos

e embarque em voos.

Contato

- SAC LAN BRASIL: 0800 761 0062
-

Note - the following text is informational and not validated for autopricing.
latam airlines brasil
application
area
these fares apply within brazil.
class of service
these fares apply for economy class service.
types of transportation
this rule governs one-way and round-trip fares.
fares governed by this rule can be used to create one-way/round-trip/circle-trip/open-jaw journeys.
capacity limitations
for flights within brazil jj only offer economic class service.
other conditions
the excess baggage will be charged calculating by extra piece/ by excess weight/ by excess size.
no eligibility requirements apply.
no day/time travel restrictions apply.
no seasonal travel restrictions apply.
the fare component must not be on one or more of the following
la flights 0001 through 2999.
and
the fare component must not be on one or more of the following
la flights 4000 through 4499.
and
the fare component must not be on one or more of the following
la flights 4800 through 7999.
and
the fare component must not be on one or more of the following
la flights 8871 through 8910.
and
the fare component must not be on one or more of the following
any 2z flight.
and
the fare component must not be on one or more of the following
any la flight operated by ad.
no advance reservations/ticketing requirements apply.
no minimum stay requirements apply.
travel from last stopover must commence no later than 12 months after departure from fare origin.
1 free stop over permitted on the pricing unit
1 in gru
1 in vcp
1 in cgh.
no stopover occurs if passenger takes next available flight within 12 hours.
unlimited transfers permitted on the pricing unit.
fare break and embedded surface sectors not permitted on the fare component.
end-on-end
end-on-end combinations permitted with domestic fares within brazil. validate all fare components.
side trips permitted with no restrictions. travel must be via the point of combination.
provided -
combinations are for carrier jj
or for carrier 2z

or for carrier la.
open jaws/round trips/circle trips
fares may be combined on a half round trip basis
-to form single or double open jaws/round trips/
circle trips.
provided -
combinations are with any fare for carrier jj
within brazil
or for carrier 2z within brazil
or for carrier la within brazil in any rule and
tariff.
no blackout dates apply.
if infant without a seat psgr under 2.
or - contract bulk infant psgr under 2.
or - inclusive tour infant without a seat psgr under 2.
or - negotiated infant psgr under 2.
or - cbi psgr under 2.
or - infant without a seat accompanied by a youth/
student psgr under 2.
there is no fuel surcharge per any passenger.
accompanied travel not required.
no travel date restrictions apply.
tickets may only be sold in brazil.
changes
any time
charge brl 275.00 or 100 percent whichever is
lower for cancel/reissue/revalidation.
any time
charge brl 360.00 or 100 percent whichever is lower
for no-show.
child/infant discounts apply.
note - text below not validated for autopricing.
penalties for ticket changes must be collected
within the ticket using the tax code od.
the non-use of od tax code will be penalized
with 5.00usd plus the administrative fee
associated to the adm.
except tickets reissued in usa canada
argentina or paraguay.
//
reissue must be completed before departure time
of the original flight -otherwise it will be
considered no-show and such penalty/restriction
will apply.
-changes to unused ticket-
1.when the first flight coupon is changed the
itinerary must be re-priced using current fares in
effect on the date the ticket is reissued the
itinerary must meet all rule provisions of the
newly ticketed fare.
2.when there are no changes to the first flight
coupon but other fare components are changed the
itinerary must be re-priced using historical
fares in effect on the previous ticketing date.
the new itinerary must meet all the provisions of
the newly ticketed fares
//
when more than one fare component is changed the
highest penalty/restrictive condition of any of
the changed fare components will apply.
//
changes to non refundable fare components should
be done to an equal or a higher fare component.
//
the change fee and any difference in fare must be
collected at the time of change/reissue and
applies per transaction-per passenger.
child/infant discounts apply.
//
-changes to partially used tickets-
the itinerary must be re-priced using historical
fares in effect on the previous ticketing date.
the new itinerary must meet all rule provisions
of the newly ticketed fare. the recalculated fare
must be the fare that could have been used if
purchased on the original ticketing date.
//
when more than one fare component is changed the
highest penalty/restrictive condition of any of
the changed fare components will apply.

//
changes to non refundable fare components should be done to an equal or a higher fare component.
//
the change fee and any difference in fare must be collected at the time of change/reissue and applies per transaction-per passenger.
child/ infant discounts apply.
//
ticket validity for wholly unused tickets is one year from ticket issue date. partially used tickets are valid provided travel is completed within one year or maximum stay - whichever is earlier- from the outbound travel of the original ticket.
cancellations
any time
ticket is non-refundable.
no hip or mileage exceptions apply.
ticket endorsement not required.
cnn/accompanied child psgr 2-11 - no discount.
or - ins/infant with a seat psgr under 2 - no discount.
or - 1st inf/infant without a seat psgr under 2 - no charge.
ticket designator - in and percent applied.
must be accompanied on all flights in the same compartment by adult psgr 12 or older.
or - unn/unaccompanied child psgr 8-11 - no discount.
note - text below not validated for autopricing.
text below not validated for autopricing
for infants turning 2 years enroute- due to safety regulations - a booked seat will be required for the remaining portions of the journey.
when a separate seat is required on a portion of the journey - child fare has to be used for the entire journey or separate tickets must be issued at the applicable fare for each portion of the journey.
jnn/contract bulk child psgr 2-11 - no discount.
or - jns/contract bulk infant with a seat psgr under 2 - no discount.
or - 1st jnf/contract bulk infant psgr under 2 - no charge.
ticket designator - in and percent applied.
must be accompanied on all flights in the same compartment by contract bulk adult psgr 12 or older.
or - unn/unaccompanied child psgr 8-11 - no discount.
note - text below not validated for autopricing.
text below not validated for autopricing
for infants turning 2 years enroute- due to safety regulations - a booked seat will be required for the remaining portions of the journey.
when a separate seat is required on a portion of the journey - child fare has to be used for the entire journey or separate tickets must be issued at the applicable fare for each portion of the journey.
cne/negotiated child psgr 2-11 - no discount.
or - ine/negotiated infant psgr under 2 - no discount.
or - 1st inf/infant without a seat psgr under 2 - no charge.
ticket designator - in and percent applied.
must be accompanied on all flights in the same compartment by neg psgr 12 or older.
or - unn/unaccompanied child psgr 8-11 - no discount.
note - text below not validated for autopricing.
text below not validated for autopricing
for infants turning 2 years enroute- due to safety regulations - a booked seat will be required for the remaining portions of the journey.
when a separate seat is required on a portion of the journey - child fare has to be used for the entire journey or separate tickets must be issued at the applicable fare for each portion of the journey.
inn/individual inclusive tour child psgr 2-11 -

no discount.
or - its/inclusive tour infant with a seat psgr under 2 - no discount.
or - 1st itf/inclusive tour infant without a seat psgr under 2 - no charge.
ticket designator - in and percent applied.
must be accompanied on all flights in the same compartment by individual inclusive tour psgr 12 or older.
or - unn/unaccompanied child psgr 8-11 - no discount.
note - text below not validated for autopricing.
text below not validated for autopricing
for infants turning 2 years enroute- due to safety regulations - a booked seat will be required for the remaining portions of the journey.
when a separate seat is required on a portion of the journey - child fare has to be used for the entire journey or separate tickets must be issued at the applicable fare for each portion of the journey.
cnn/accompanied child psgr 2-11 - no discount.
or - ins/infant with a seat psgr under 2 - no discount.
or - 1st inf/infant without a seat psgr under 2 - no charge.
ticket designator - in and percent applied.
must be accompanied on all flights in the same compartment by pfa psgr 12 or older.
or - unn/unaccompanied child psgr 8-11 - no discount.
note - text below not validated for autopricing.
text below not validated for autopricing
for infants turning 2 years enroute- due to safety regulations - a booked seat will be required for the remaining portions of the journey.
when a separate seat is required on a portion of the journey - child fare has to be used for the entire journey or separate tickets must be issued at the applicable fare for each portion of the journey.
no discounts for tour conductors.
no discounts for sale agents.
no discounts for others.
no provisions apply.
not applicable.
no group provisions apply.
no tour provisions apply.
no visit another country provisions apply.
no deposit provisions apply.
enter rd*31 or rd+line num+*31 for voluntary chgs.
check category 16 or contact carrier for details.
not applicable.
not a constructed fare

note - the following text is informational and not validated for autopricing.
latam airlines brasil
application
area
these fares apply within brazil.
class of service
these fares apply for economy class service.
types of transportation
this rule governs one-way and round-trip fares.
fares governed by this rule can be used to create one-way/round-trip/circle-trip/open-jaw journeys.
capacity limitations
for flights within brazil jj only offer economic class service.
other conditions
the excess baggage will be charged calculating by extra pie cel/by excess weight/by excess size.
no eligibility requirements apply.
no day/time travel restrictions apply.
no seasonal travel restrictions apply.

the fare component must not be on
one or more of the following
la flights 0001 through 2999.
and
the fare component must not be on
one or more of the following
la flights 4000 through 4499.
and
the fare component must not be on
one or more of the following
la flights 4800 through 7999.
and
the fare component must not be on
one or more of the following
la flights 8871 through 8910.
and
the fare component must not be on
one or more of the following
any 2z flight.
and
the fare component must not be on
one or more of the following
any la flight operated by ad.
reservations are required for each sector
ticketing for departure on each trip must be completed
at least 1 hour before departure from fare component
origin.
open returns permitted.
note - text below not validated for autopricing.
difference could exist between the crs
last ticketing date and ttl robot remark.
the most restrictive date prevails.
no minimum stay requirements apply.
travel from last stopover must commence no later than
12 months after departure from fare origin.
1 free stopover permitted on the pricing unit
1 in gru
1 in vcp
1 in cgh.
no stopover occurs if passenger takes next
available flight within 12 hours.
unlimited transfers permitted on the pricing unit.
fare break and embedded surface sectors not permitted
on the fare component.
end-on-end
end-on-end combinations permitted with domestic
fares within brazil. validate all fare components.
side trips permitted with no restrictions. travel
must be via the point of combination.
provided -
combinations are for carrier jj
or for carrier 2z
or for carrier la.
open jaws/round trips/circle trips
fares may be combined on a half round trip basis
-to form single or double open jaws/round trips/
circle trips.
provided -
combinations are with any fare for carrier jj
within brazil
or for carrier 2z within brazil
or for carrier la within brazil in any rule and
tariff.
no blackout dates apply.
if infant without a seat psgr under 2.
or - contract bulk infant psgr under 2.
or - inclusive tour infant without a seat psgr under 2.
or - negotiated infant psgr under 2.
or - cbi psgr under 2.
or - infant without a seat accompanied by a youth/
student psgr under 2.
there is no fuel surcharge per any passenger.
accompanied travel not required.
no travel date restrictions apply.
tickets may only be sold in brazil.
changes
any time
charge brl 275.00 or 100 percent whichever is

lower for cancel/reissue/revalidation.

any time

charge brl 360.00 or 100 percent whichever is lower for no-show.

child/infant discounts apply.

note - text below not validated f or autopricing.

penalties for ticket changes must be collected within the ticket using the tax code od.

the non-use of od tax code will be penalized with 5.00usd plus the administrative fee associated to the adm.

except tickets reissued in usa canada argentina or paraguay.

//

reissue must be completed before departure time of the original flight -otherwise it will be considered no-show and such penalty/restriction will apply.

-changes to unused ticket-

1.when the first flight coupon is changed the itinerary must be re-priced using current fares in effect on the date the ticket is reissued the itinerary must meet all rule provisions of the newly ticketed fare.

2.when there are no changes to the first flight coupon but other fare components are changed the itinerary must be re-priced using historical fares in effect on the previous ticketing date. the new itinerary must meet all the provisions of the newly ticketed fares

//

when more than one fare component is changed the highest penalty/restrictive condition of any of the changed fare components will apply.

//

changes to non refundable fare components should be done to an equal or a higher fare component.

//

the change fee and any difference in fare must be collected at the time of change/reissue and applies per transaction- per passenger. child/infant discounts apply.

//

-changes to partialy used tickets-

the itinerary must be re-priced using historical fares in effect on the previous ticketing date.

the new itinerary must meet all rule provisions of the newly ticketed fare. the recalculated fare must be the fare that could have been used if purchased on the original ticketing date.

//when more than one fare component is changed the highest penalty/restrictive condition of any of the changed fare components will apply.

//

changes to non refundable fare components should be done to an equal or a higher fare component.

//

the change fee and any difference in fare must be collected at the time of change/reissue and applies per transaction-per passenger . child/ infant discounts apply.

//

ticket validity for wholly unused tickets is one year from ticket issue date. partially used tickets are valid provided travel is completed within one year or maximum stay - whichever is earlier- from the outbound travel of the original ticket.

cancellations

any time

ticket is non-refundable.

no hip or mileage exceptions apply.

ticket endorsement not required.

cnn/accompanied child psgr 2-11 - no discount.

or - ins/infant with a seat psgr under 2 - no discount.

or - 1st inf/infant without a seat psgr under 2 - no charge.

ticket designator - in and percent applied.

must be accompanied on all flights in the same compartment by adult psgr 12 or older.
or - unn/unaccompanied child psgr 8-11 - no discount.
note - text below not validated for autopricing.
text below not validated for autopricing
for infants turning 2 years enroute- due to safety regulations - a booked seat will be required for the remaining portions of the journey.

when a separate seat is required on a portion of the journey - child fare has to be used for the entire journey or separate tickets must be issued at the applicable fare for each portion of the journey.

jnn/contract bulk child psgr 2-11 - no discount.
or - jns/contract bulk infant with a seat psgr under 2 - no discount.

or - 1st jnf/contract bulk infant psgr under 2 - no charge.

ticket designator - in and percent applied.

must be accompanied on all flights in the same compartment by contract bulk adult psgr 12 or older.

or - unn/unaccompanied child psgr 8-11 - no discount.
note - text below not validated for autopricing.
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when a separate seat is required on a portion of the journey - child fare has to be used for the entire journey or separate tickets must be issued at the applicable fare for each portion of the journey.

cne/negotiated child psgr 2-11 - no discount.< br>or - ine/negotiated infant psgr under 2 - no discount.

or - 1st inf/infant without a seat psgr under 2 - no charge.

ticket designator - in and percent applied.

must be accompanied on all flights in the same compartment by neg psgr 12 or older.

or - unn/unaccompanied child psgr 8-11 - no discount.
note - text below not validated for autopricing.
text below not validated for autopricing
for infants turning 2 years enroute- due to safety regulations - a booked seat will be required for the remaining portions of the journey.

when a separate seat is required on a portion of the journey - child fare has to be used for the entire journey or separate tickets must be issued at the applicable fare for each portion of the journey.

inn/individual inclusive tour child psgr 2-11 - no discount.

or - its/inclusive tour infant with a seat psgr under 2 - no discount.

or - 1st itf/inclusive tour infant without a seat psgr under 2 - no charge.

ticket designator - in and percent applied.

must be accompanied on all flights in the same compartment by individual inclusive tour psgr 12 or older.

or - unn/unaccompanied child psgr 8-11 - no discount.
note - text below not validated for autopricing.
text below not validated for autopricing
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cnn/accompanied child psgr 2-11 - no discount.
or - ins/infant with a seat psgr under 2 - no discount.

or - 1st inf/infant without a seat psgr under 2 - no charge.
ticket designator - in and percent applied.
must be accompanied on all flights in the same compartment by pfa psgr 12 or older.
or - unn/unaccompanied child psgr 8-11 - no discount.
note - text below not validated for autopricing.
text below not validated for autopricing
for infants turning 2 years enroute - due to safety regulations - a booked seat will be required for the remaining portions of the journey.
when a separate seat is required on a portion of the journey - child fare has to be used for the entire journey or separate tickets must be issued at the applicable fare for each portion of the journey.
no discounts for tour conductors.
no discounts for sale agents .
no discounts for others.
no provisions apply.
not applicable.
no group provisions apply.
no tour provisions apply.
no visit another country provisions apply.
no deposit provisions apply.
enter rd*31 or rd+line num+*31 for voluntary chgs.
check category 16 or contact carrier for details.
not applicable.
not a constructed fare



Bilhete Eletrônico



Nome do Passageiro	TELMA MELLO
Número do bilhete	957 2163992481

Voo	Classe	Origem	Destino(s)	Saída	Chegada	Bagagem
LA 3197	H	BSB - Brasília Presidente Juscelino Kubitschek	CGH - São Paulo Congonhas	14/12/2021 20:20	14/12/2021 21:55	Sem bagagem

Valor Cupom	R\$ 3.283,11
Saldo	R\$ 0,00
Multa	R\$ 0,00

COMPROVANTE - RAV

Data de emissão	14/12/2021 - 18:34
Nome do Passageiro	TELMA MELLO
Faixa Etária	ADT
Número do bilhete	957 2163992481
LOC (Localizador da reserva)	RGTAMS
RAV	R\$ 0,00

Data de emissão	14/12/2021 - 18:34
LOC (Localizador da reserva)	RGTAMS
Formas de Pagamento	Cupom Substituição (9572163682889)
Crédito	R\$ 0,00

Crédito disponível por um ano.

Penalidades, cancelamentos e alterações: A alteração no itinerário original da viagem, antes ou após o seu início, somente é possível dentro do prazo de validade da passagem sujeito aos ajustes de tarifas, cobrança de taxa ou variações cambiais.
O reembolso somente será aceito se dentro do prazo de validade, respeitadas as regras de tarifa promocional, cancelamento de voo e penalidades. Para mais informações, inclusive referentes aos valores aplicáveis, consulte o seu emissor

Orientações para Embarque

- Apresente-se em nosso check-in com 2 horas de antecedência em voos nacionais, ou com 3 horas em voos internacionais.
- Não se esqueça de levar seus documentos originais:
- **Carteira de Identidade** para voos nacionais
- **Passaporte** e os vistos necessários para entrada no país de destino para voos internacionais.
- Verifique a necessidade de Vacinas para o destino de sua viagem.
- **Proteja sua saúde!** Em razão da COVID-19, está obrigatório o uso de máscara facial / EPI para circulação nos aeroportos e embarque em voos.